

# Ruth Valentine organisational consultant

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## Specialisms

I'm interested in the dynamics of not-for-profit organisations, the particular demands on staff and managers, and how people can thrive and enjoy their work.

- Mentoring/supervision for managers and specialist staff
- Workplace mediation
- Casework supervision
- Facilitation of awaydays and planning sessions
- Team building activities that really help people to work together (no abseiling!)
- Training in staff management and casework skills
- Designing distance learning materials

I'm also a writer, and I'm delighted to take on writing and editing projects. I work a lot with refugee community organisations and refugee agencies.

## Geographical area

I work mainly in London, but am happy to travel further when that's appropriate.

## Work experience

I've been a consultant to the voluntary sector for 19 years. I've worked with Citizens Advice, the British Red Cross, the Evelyn Oldfield Unit, British Irish Rights Watch, and many other small and large organisations.

## Publications

- *Refugee and Migrant Community Organisations in 2009*. Evelyn Oldfield Unit, 2009.
  - *Asylum, Hospital, Haven: a history of Horton Hospital*. Riverside Mental Health Trust, 1996
  - *Equal Opportunities and the Voluntary Sector* in *Making Gender Work*, ed Shaw & Perrons. Open University Press, 1995
- + five collections of poetry.

## Qualifications

- MA in Writing, Sheffield Hallam University, 2005
- Certificate in Workplace Mediation, 2004
- Certificate in Training & Development, 1986