

## Specialisms

- Data Protection: I have taken a special interest in Data Protection for over 20 years. Since the implementation of the 1998 Act this has been one of my main areas of work.
- Research and evaluation, especially into aspects of the use of IT in the voluntary sector.
- IT strategies and consultancy (especially on databases): analysing needs, drawing up specifications, helping managers make informed decisions, evaluating computer projects, overseeing installation of systems.
- Training: I am a highly experienced group trainer, covering topics in Data Protection and confidentiality, IT, information management and other areas (including minute-taking, and management issues in small voluntary organisations).
- Information strategies and audits: examining how an organisation can become more effective in the way it uses information, and how it can best use computer-based information systems.

## Clients

*I work with clients throughout the voluntary sector, large and small, national and local. Much of my training is provided through local councils of voluntary service. I have also carried out occasional work for universities and other non-profit organisations.*

## Geographical area covered

*From my base in the Midlands I am able to work anywhere in the UK, travel arrangements permitting.*

## Work experience

*I have over 20 years experience in the voluntary sector, since 1991 as a consultant. My paid posts mainly involved management and information work; I have also worked as a volunteer and a management committee member of several organisations, and am currently a school Governor.*

## Publications include

*Data Protection for Voluntary Organisations, Paul Ticher, Directory of Social Change, 3<sup>rd</sup> ed. 2008, ISBN 978 1 903991 92 3*

*The Employment Records Handbook, Paul Ticher & Gill Taylor, Directory of Social Change, 2005, ISBN 1 903991 39 0*

*Leading the way to ICT success, Paul Ticher with Aba Maison & Martin Jones, Baring Foundation & Worshipful Company of Information Technologists, 2002, ISBN 0 9538040 2 X*

*The Minute-Taker's Handbook, Lee Comer & Paul Ticher, Directory of Social Change, 2002, ISBN 1 900360 99 3*

Numerous articles for *Computanews* and other voluntary sector publications.