

Consultancy and Training
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Website: www.steppinguptraining.co.uk

Specialisms

The people who work in an organisation are its most important resource. My prime interests lie in enabling organisations, large and small, to manage and develop staff and volunteers in ways that are supportive and challenging, and that value diversity. Over recent years I have worked in the voluntary, community, faith and public sectors, at local, regional and national levels.

Stepping Up Training offers **accredited training** for managers of volunteers, leading to national qualifications through the Institute of Leadership and Management. Individuals can participate in open programmes, and dates of current courses are on the website. I also undertake in-house training, team development, facilitation, short-term consultancies, and non-managerial supervision & coaching.

Examples of recent activities:

Training

- Managing volunteers
- Conflict management
- Managing a team
- Facilitation / trainer skills
- Staff supervision & appraisal

Consultancy

- Management of change
- Team development
- Conference design/facilitation
- Action learning & coaching
- Organisational planning

Geographical area covered

I prefer to work in London and the South East.

Work experience

I have been an independent consultant for seventeen years. Before that I worked for Citizens Advice (formerly NACAB) for nine years, as a training development officer. When I first left teaching, I was a trainer for Kent County Council.

Qualifications

Diploma in Training Management; B.A. in history; post graduate certificate in education, Associate Trainer of Citizens Advice and Age Concern England