



Specialisms: Effective governance
Trustee and senior management relationships
Management committee/trustee roles and responsibilities
Work with senior managers and chief execs
Individual non-managerial supervision and mentoring
Conflict resolution and Mediation
General facilitation with teams
Teambuilding/teamwork
Training of consultants

Type of work: Short-term and long-term consultancy
In-house training and open courses
External mentoring for chief officers, support for chairs
Facilitation of debate, and Mediation

Work undertaken outside the voluntary sector: Relevant topics from the above specialisms applied to the private and public sectors

Geographical area covered: UK

Aim: to provide guidance and facilitation, as an independent consultant and mediator, and in association with consultants having other specialisms, to enable trustees and managers to meet with confidence the demands of their roles both individually and collaboratively.

Work experience: Principal Associate of Linda Laurance & Associates; associate consultant, BWB Onboard; an NCVO approved consultant; a CEDR (Centre for Effective Dispute Resolution) accredited mediator; member of the Institute of Fundraising; member of EUConsult. Previously held a wide range of posts in the third sector, including Chief Executive, and Press and PR Officer, gaining hands-on experience internationally, nationally and regionally as an employee, and as a volunteer in particular in the role of Chair.

Currently a Director of Global Mediation, and member of other mediation service panels specialising in interpersonal and employment disputes, and of an independent mediation service dealing with disagreements between parents and schools/local authorities over children's special educational needs; trustee of Directory of Social Change and of Community Network. Founding Past Chairman of Charity Trustee Networks, Chair of the former Code of Governance working group, Chair of the former steering, implementation and accreditation groups for National Occupational Standards for Trustees and Management Committees.

Publications: *You're not listening to me! Dealing with disputes: mediation and its benefits for voluntary organisations* by Linda Laurance and Anne Radford, published by NCVO.
ISBN 0 7199 1620 8